



## What work is happening:

### At Bristol Parkway station, Network Rail is:

- Starting construction of a new platform, whilst extending the others
- Carrying out track work to serve the new platform
- Upgrading the signalling
- Installing electrification equipment

### On the railway between Bristol Parkway and Swindon, Network Rail is:

- Carrying out flood resilience work, including enlarging the existing stormwater lagoon at Chipping Sodbury to eight times its current size. When complete, it will hold 11 million litres of water – as much as 4.5 Olympic swimming pools
- Undertaking electrification work in the two tunnels, Chipping Sodbury and Alderton

Visit [www.networkrail.co.uk/westernupgrade](http://www.networkrail.co.uk/westernupgrade) for more information.



## Bikes on trains

The normal bike policy for all train companies will apply during these works.

We can only carry folding bikes on replacement buses.



## Help with your journey

If you need any help with your journey please contact our dedicated team on:

Freephone 0800 197 1329  
Textphone 18001 0800 1329



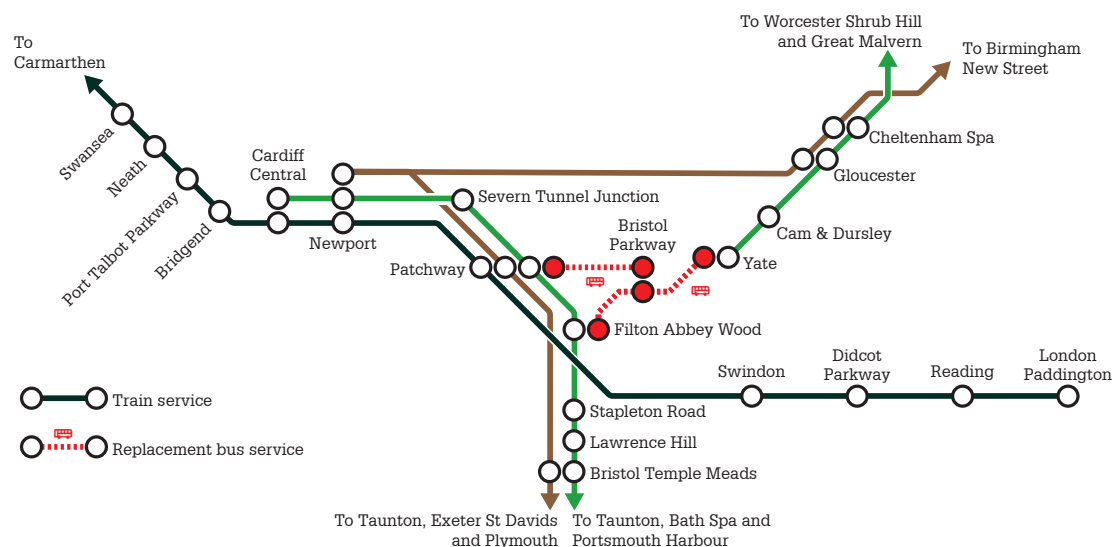
## Animals and Luggage on replacement buses

If your journey involves a replacement bus please note that animals and large items of luggage, cannot be accommodated.

**Please note that Assist / Guide dogs can be carried on trains and replacement bus services.**



## Route map showing how train services will be affected from 2 - 15 September



# Upgrading the railway between Bristol Parkway and Swindon

Saturday 19 August to  
Friday 15 September 2017



Plan your journey at  
[GWR.com/BristolParkway2017](http://GWR.com/BristolParkway2017)





### How will London Paddington to South Wales trains be affected?

#### Saturday 19 August - Friday 1 September

Services between London and South Wales will be diverted, and from Monday 21 August most will call at Patchway instead of Bristol Parkway. When trains are diverted, a shuttle bus service will operate between Patchway and Bristol Parkway.

#### Bank Holiday weekend

#### Saturday 26 until Monday 28 August

- Services will call at Bristol Parkway
- Buses replace trains between Newport and Cardiff Central

#### Saturday 2 - Friday 15 September

- There will be no trains calling at Bristol Parkway
- Services between London Paddington and South Wales will call at Patchway instead of Bristol Parkway, with buses running between the two stations

#### Travelling at weekends from 23 September until 19 November?

On all weekends from 23/24 September until 18/19 November, train services will be impacted by further upgrade works.



### How will trains between Cheltenham Spa and Bristol Temple Meads be affected?

#### Saturday 19 August - Friday 1 September

Trains on this route will run as normal.

#### Saturday 2 - Friday 15 September

- There will be no trains calling at Bristol Parkway
- Trains between Great Malvern / Cheltenham Spa / Bristol Parkway and Bristol Temple Meads / Weston-super-Mare / Taunton / Weymouth will be amended with replacement buses running between Yate and Filton Abbey Wood.



### How will CrossCountry trains be affected?

From Saturday 2 until Friday 15 September trains will call at Patchway instead of Bristol Parkway, and run via a diverted route to and from the North.



### Changes to parking at Bristol Parkway:

From Saturday 2 until Friday 15 September 2017 the West car park at Bristol Parkway will be closed.

## Intercity Express Trains are arriving this autumn

Our new Intercity Express Trains will start to be introduced this autumn giving customers:

- More seats, tables and legroom; plus, extra space for luggage
- Improved air conditioning
- Improved passenger information, and Wi-Fi throughout

They will initially run between London, Bristol and South Wales, with other routes being introduced as more trains enter service.

Please visit [www.gwr.com/newtrains](http://www.gwr.com/newtrains) for details.



## For more information



Visit [GWR.com/BristolParkway2017](http://GWR.com/BristolParkway2017)

[Nationalrail.co.uk](http://Nationalrail.co.uk)

[Networkrail.co.uk/westernupgrade](http://Networkrail.co.uk/westernupgrade)



Call National Rail Enquiries on **03457 48 49 50\*** (24 hour service, calls may be recorded)

Call GWR Customer Support on **03457 000 125\*** (0600 – 2300 daily)

Call Network Rail's 24-hour helpline on **03457 11 41 41\***



Follow us @[GWRHelp](https://twitter.com/GWRHelp)

Follow us @[networkrailwest](https://twitter.com/networkrailwest)



Find us on Facebook Messenger Search for **GWR**

\* Standard network charges apply. Calls from mobiles may be higher.